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CITY OF CHICAGO

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November 19, 2009

Dear Neighbor,

I'm writing to tell you about a significant project coming to W. Augusta Boulevard, N. Massasoit Avenue, and N. Mayfield Avenue. This is good for everyone who lives in the vicinity, but it will require some adjustment as the work goes forward.

I have asked Water Management Commissioner John Spatz to provide full information packets to neighbors along the way.

If you have any questions or concerns, please don't hesitate to call my office. Together, we can all work to make this a model of community building in both the literal and figurative senses.

Thank you for your time and attention to this matter.

Sincerely yours,

Isaac S. Carothers
Alderman



City of Chicago
Richard M. Daley
Mayor



Department of Water Management
John F. Spatz, Jr.
Commissioner

WATER MANAGEMENT CUSTOMER NOTICE

At Alderman Carothers' suggestion, I'm writing to introduce a full packet of information on the sewer construction project coming to W. Augusta Boulevard, N. Massasoit Avenue, and N. Mayfield Avenue. We want to make certain you are fully informed and know how to get any questions answered or concerns addressed.

I have asked our project managers to assemble this packet of information for your use. I have also instructed all concerned that we must conduct ourselves as good neighbors—however temporary—during the term of this project. This means respecting and enhancing your "quality of life" whenever possible. While heavy construction always involves some noise and dust, we will do everything possible to maintain a clean and safe work site.

Please feel free to call Assistant Commissioner Tom LaPorte (312-742-1029) at any time with concerns or questions. He will either be able to address your concern, or bring it directly to me.

Thank you, in advance, for your patience and good will.

Sincerely

John F. Spatz, Jr.
Commissioner



City of Chicago
Richard M. Daley
Mayor



Department of Water Management
John F. Spatz, Jr.
Commissioner

Do you wonder what was happening in 1900? That's the year the old sewer main was installed beneath your street. Among other things:



HAMBURGER

- Hawaii became a U.S. territory.
- The hamburger was created by Louis Lassing in Connecticut.
- Actor Spencer Tracy was born.
- The U.S. Navy's first submarine made its debut.
- The second modern Olympic Games opened in Paris, and lasted for 5 months.
- L. Frank Baum wrote The Wonderful Wizard of Oz.
- The first electric bus became operational in New York City.
- English handwriting experts established the art of calligraphy.



City of Chicago
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Mayor



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AUGUSTA/MASSASOIT/MAYFIELD SEWER PROJECT PROJECT DESCRIPTION

Project: The Chicago Department of Water Management will install a new sewer in W. Augusta Boulevard, from N. Parkside Avenue to N. Mason Avenue; in N. Massasoit Avenue, from W. Thomas Street to W. Augusta Boulevard; and in N. Mayfield Street, from W. Augusta Boulevard to W. Walton Street

Reason: The old sewer pipe dates back to 1900 and needs to be replaced. The area bounded by Thomas Street the north, the alley east of Central Avenue on the east, Iowa Street on the south, and Austin Boulevard on the west will benefit from improved drainage and reduced risk of flooding.

Timing: We will start our work shortly, if we haven't already, with completion of the project scheduled for April 2010 (restoration of the street and damaged sidewalks/parkways will follow). Dates may change depending on weather and other factors. If there is any appreciable change, we will notify you.

Traffic: Since our excavation and the equipment involved all take up space, we may have closures to "through traffic". Safety, of course, is the foremost consideration, but you will always have access to your property.

Parking: We will post our work area for "No Parking" as needed, during work hours. We are agreeable to parking outside of those hours, but will have to insist that cars be moved by the start of the next workday. We will try to preserve as much parking as we can.

CONTACT NUMBERS

24-HOUR SERVICE AND INFORMATION LINE

3-1-1

ALDERMAN ISAAC S. CAROTHERS

773-261-4646

ASSISTANT WATER MANAGEMENT COMMISSIONER TOM LAPORTE

312-742-1029



City of Chicago
Richard M. Daley
Mayor



Department of Water Management
John F. Spatz, Jr.
Commissioner

AUGUSTA/MASSASOIT/MAYFIELD FREQUENTLY ASKED QUESTIONS

Will our sewer or water service be interrupted? Neither should be. But we can't be absolutely certain. Whenever you are doing heavy construction, there are bound to be surprises. Sometimes we find a water service from a house well away from where our records indicate it is. Sometimes, old pipes are brittle and prone to breaking when there is the vibration of digging.

Will I get notice if there is a shutdown? We will try to give you notice prior to a shutdown. But it all depends on the circumstances. If necessary, we will perform the emergency shutdown immediately and then tell you about it. Safety and avoiding property damage are prime considerations.

What about restoration of curb and parkway damage? When we finish the job, we will pave the street and address curb and parkway issues. We promise to leave your parkway and curb at least as good as we found them.

What about improvements I've made in the parkway? If there are ornamental plants, brickwork, sprinkling systems, etc., in your parkway, we certainly try to avoid them. The City of Chicago, however, cannot assume responsibility for privately made improvements. We will work with you to avoid any problems along these lines.

Why should I be nice about this? We are renewing your neighborhood and helping reduce the risk of local flooding during heavy rain. We intend to be good neighbors, although we are aware that our work is inherently disruptive. We will work with neighbors, Alderman Carothers, and others, to ensure that this disruption is minimal and that the experience is as agreeable as possible.