



The Welcoming City



Community Partners - New Arrivals Briefing

February 14, 2024

- Overview & Current Status
- TPS/EAD Workshops
- Shelter RFPs
- Updated Shelter Policies
- Bus Ordinance
- New Developments

The Chicago region has welcomed over 35,200 new arrivals since October 2022.



818 buses have arrived in Chicagoland area since August 2022



4,608 individuals arrived at O'Hare & Midway



28 shelters in operation across the city

12,873 current shelter residents

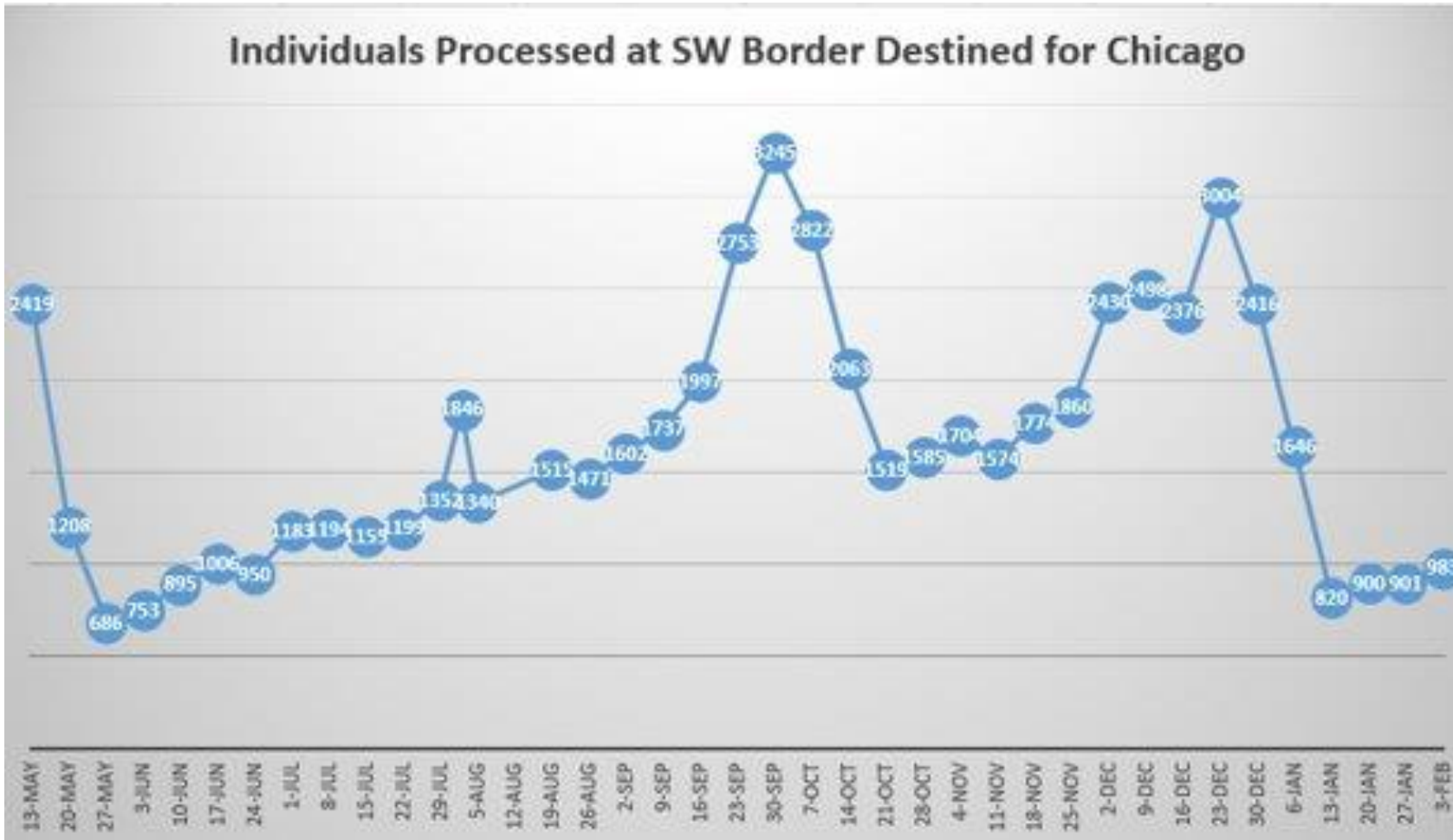
0 awaiting shelter at O'Hare and Midway

5 at Landing Zone

2 at Police Stations



Individuals Processed at SW Border Destined for Chicago



An estimated 35,000+ asylum seekers have arrived in Chicago since Aug 31st, 2022

For the week ending on Feb 3, 2024, 983 non-citizens had an intended destination for Chicago.

The Resurrection Project and the State – in collaboration with City and Federal governments, and others – are coordinating efforts to **centralize and expedite application** preparation via large-scale workshops for new arrivals who are eligible for Temporary Protected Status (TPS) and/or Employment Authorization Documents (EAD).

<i>Phase 1</i>	<i>Phase 2</i>	<i>Phase 3</i>
Focus: City-run shelters. Began on Nov 9th, 2023.	Focus: Other shelters and those in ASERAP housing. Beginning Feb 20th, 2024.	Focus: New arrivals not in shelters or ASERAP housing.

3,428 Applications Submitted to USCIS <i>(Feb 5)</i>	
EAD: 1,750	TPS: 1,678

Approved Documents Received <i>(Feb 5)</i>	
Work Permits received: 1362	Social Security Cards received: 1283

TPS documents could take upwards of 6 months to be adjudicated.

For those who don't qualify for TPS or EAD:

Only **15%-20%** of new arrivals in shelter during Phase 1 were eligible to attend a work authorization event.

Others seeking immigration remedies who are not eligible for TPS or EAD, whether in shelter or not, **may qualify and apply for asylum.**

In very specific circumstances, a new arrival may qualify for a U visa or T visa.

Metropolitan Family Services' Legal Aid Society will be hosting weekly legal clinics at the IDHS building (401 S Clinton) on Tuesdays, Wednesdays and Thursdays. These clinics are separate and complementary to the weekly work authorization clinics run by The Resurrection Project.

- **GOAL:** support new arrivals with a variety of legal supports, including **changes of venue, changes of address, and asylum claims**. Clinics will initially focus on new arrivals in shelter whose 1-year anniversary of arrival to the US is coming up.*
- **TIMELINE:** Soft launch on Tues, Feb 12th (at 50% capacity) and full launch on Tues, Feb 20th.
- **CAPACITY:** Daily capacity will be 50 people.
- **STRUCTURE:**
 - *Tuesdays & Wednesdays* will be dedicated to changes of address, changes of venue, and an initial review of asylum claims. New arrivals who have previously filed for asylum and have passed 150 days after filing will get support with EAD (work permit) applications under Asylum. Mornings will be dedicated to pre-registered participants with an appointment, and afternoons will be a mix of appointments (pre-registered) & walk-ins (non-registered).
 - *Thursdays* will be dedicated to supporting asylum applications for anyone deemed to have a strong claim.

**failure to file Form I-589 within 1 year of arrival in the United States may result in a new arrival being ineligible to apply for asylum*

- ✓ **FEB 8:** An **employer-focused webinar** for Illinois HR Professionals, Hiring Managers, Business Owners, and Diversity and Inclusion Advocates is scheduled for February 8th. The event is hosted by CCW, the Illinois Department of Commerce & Economic Opportunity (DCEO), the Illinois Department of Employment Security, and Tent Partnership for Refugees.
- **FEB 14:** The **Chicago Cook Workforce Partnership (CCW)** is hosting an **Adult Resource Fair**, connecting them with job resources, resume support and interview coaching. Subsequent hiring fair scheduled for March 19th.
- **FEB 16:** **Central States SER** is hosting a **Job Fair** to provide attendees with an orientation on their job placement services, followed by their participation in the job fair held that same day.
- **Feb 28 – March 1:** **Chicago Public Schools (CPS)** is organizing a **Youth Skilled Trades Fair** with strategic efforts to engage new arrival youth, offering them insights and opportunities in various skilled trades.
- **ONGOING:** New arrivals receiving their EAD documents are given a flyer with information to connect them to workforce development and employment services through a partnership involving the **American Job Centers**.
- Additional Resource Links:
 - [Workforce Services for Immigrant and Refugee Jobseekers](#)
 - [Hiring Job Seekers with Work Authorization](#)
 - [BizHub: Hiring Newcomers](#)

The New Neighbors campaign will **streamline and coordinate volunteer efforts across the City** between community members, mutual aid groups, aldermanic offices, city agencies and partner organizations serving New Arrivals, helping to foster a sense of belonging and connection to our communities.



ChicagoCares and ***Chicago Refugee Coalition*** are partnering with the City to **standardize and provide an easy to access volunteer process** dedicated to redefining volunteerism.

ChicagoCares builds upon community partnerships in the city's South and West Sides.

Chicago Refugee Coalition is dedicated to provide innovative, dignity-centered relief services for refugees in the Chicagoland area.

Soft launch last week with partners:

- ***City Clerk – City Key***
- ***The Resurrection Project – TPS Workshop***
- ***New Life Center – Donations Warehouse***

- **RFP #9335: New Arrival Shelter Operations of City-Owned, City-Leased and Licensed Facilities**
- **Goal:** to find cost-effective, community-based shelter operators for longer-term management of New Arrival shelters in Chicago, especially as the number of New Arrivals has continued to grow in Chicago.
- **RFP application window:** Aug. 29th, 2023 - Oct. 6th, 2023
- **Anticipated funding:** Bed rate of \$22-\$35 per night
- **Current status:** The selection and award process is paused until the City/State/County planning process is complete to ensure alignment with larger strategic planning for fiscal year '24.

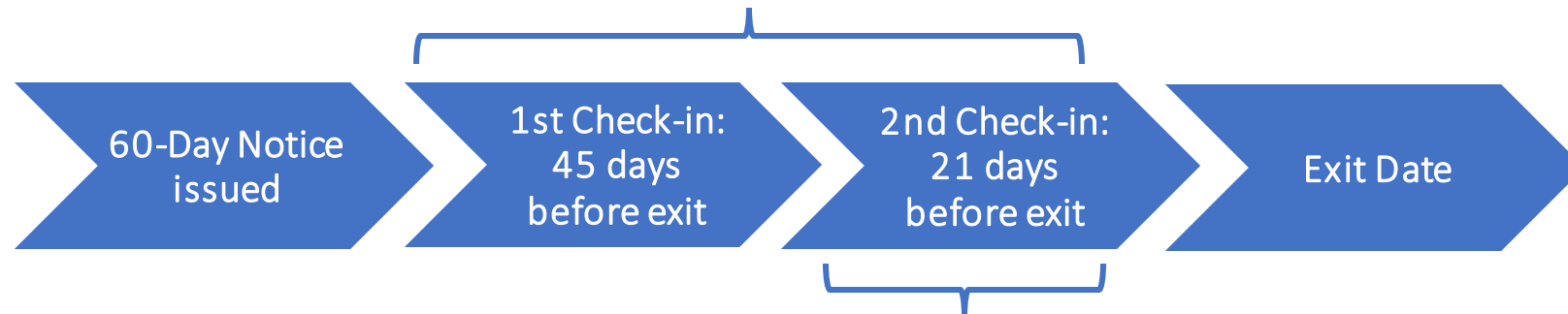
- **RFP #9785: New Arrivals Meal Program**
- **Goal:** to provide high quality, culturally congruent, and nutritious meals for the City's New Arrival Shelter system.
- **RFP application window:** October 12th, 2023 – December 1st, 2023
- **New cost for meals:** \$15-\$17 for three meals (breakfast, lunch and dinner) per person per day
- **Current status:** Two applicants, Seventy-Seven Communities, LLC and 14 Parish, LLC have been selected to be the administrators for the North and South regions of the City. The first day of meals service began on January 16th, 2024. Funding has been approved by OBM for the next four months (**\$10.1M and \$12.8M respectively**).
- **Note:** IDHS funded the Greater Chicago Food Depository directly through Jan. 15

To ensure the City can support new arrivals in shelter with their resettlement and post-shelter planning, the following extensions will be granted:

- Residents who were expected to exit between **1/16/24 through 2/29/24** will be granted a **60-day extension**.
 - Approximately 5,673 people.
- Residents who were expected to exit between **3/1/24 through 3/28/24** will be granted a **30-day** extension.
 - Approximately **2,119** people.

Check In:




- Conversation between case manager and shelter resident
- Goal: Get residents thinking about what onward movement could look like prior to the end of their 60-day stay
- Conversation includes questions about access to resources and networks of support



Extension screening:

- Extension eligibility screening would occur at the 21-day check in, only if the resident states they anticipate needing shelter beyond their current exit date.

Shelter-based case managers will use a **standardized extension screening document** and any **required supporting documentation** to determine eligibility for an extension.

EXTENSION CATEGORY	Housing Imminent 	Severe Weather 	Familial Circumstances 
VALIDATING PARTIES	Catholic Charities	OEMC and DFSS	DFSS, CPDH, CPS, MOPD, Medical Providers, ICIRR

DFSS Program Divisions: Overview*

Children Services

What

- Early Head Start
- Head Start
- Child Care Partnership
- Preschool for All
- Prevention Initiative

How

- Community-based early learning sites

Division on Gender-Based Violence

What

- 24/7 Domestic Violence Hotline
- Counseling and case management
- Legal services
- Rapid Rehousing

How

- Counseling providers
- Legal advocates
- Youth advocates

Homeless Services

What

- Prevention
- Outreach and shelter
- Housing supports
- System coordination

How

- Service providers
- Call center
- Direct outreach through HOP team

Human Services

What

- Case management
- Public benefits assessment with referrals to services
- Rental Assistance Program (RAP)

How

- Community Service Centers with DFSS staffing
- Service providers

New Arrivals

What

- Emergency Shelter
- Legal Support
- Resettlement Assistance
- Healthcare Coordination
- Education & Benefits Enrollment

How

- Service providers
- Coordination with City departments and sister agencies

Senior Services

What

- Food assistance
- Caregiving supports
- In-home support services
- Legal services
- Information & Assistance

How

- Regional Senior Centers staffed by DFSS employees
- Service providers

Workforce Services

What

- Job preparation, training, and placement
- Connection to supports
- Re-Entry Support

How

- Job training partners and providers
- Community Re-Entry Support Centers

Youth Services

What

- Youth Employment
- Enrichment / Out of School Time
- Services for youth with complex needs

How

- Service providers
- My CHI. My Future. app

Landing Zone

- Managed by OEMC
- Support from Streets and Sanitation and Favorite Healthcare contractors
- Operational 24/7
- Bus / District Transfers / Walk-in Reception
- Identify acute health concerns
- Meet immediate needs (Blankets, water, MREs, basic hygiene, baby formula)
- Short-Term reception
- Shelter placement
- Contractors' role (Data entry, Managing shelter waiting list, Spanish speaking, overnight security)

Intake Center

- Managed by IDHS
- Support from New Life Church and Catholic Charities
- Currently non-operational except for New Life Church handing out winter kits and snacks
- Anticipated operational hours 8:00am – 8:00pm hrs.
- Separate but adjacent to the Landing Zone
- Addresses immediate needs (water, food, warm clothing, phone charging,/Wi-Fi)
- Assist with onward movement
 - Local - New Life Church
 - Outside Chicago - Catholic Charities

Ordinance purpose is meant to bring organization to an erratic and unpredictable process.

- No operator of any intercity bus shall use any designated bus stand, or passenger loading/unloading zone or other location for regular loading or unloading of passengers, luggage or other goods without first obtaining the approval of the Department of Transportation.
- Motor vehicles used in violation will be subject to penalties, including impoundment and towing.
- 95 tickets written for violation; 2 impoundments; 3 ANOVs for illegal sewage dropping**
- Chicago has received **602 buses** since August 2022
- 215 buses and 1 plane** have been accounted for dropping new arrivals off in the Chicagoland area since December 1 (Source: IEMA)

Donate and Volunteer

- Amazon Wish List: chicago.gov/support
- Gently used items can be dropped off at one of Cradles 2 Crayons several locations
- Volunteers at [New Life Centers Warehouse](#)
- **Critical Needs:**
 - Blankets, cots, pillows, towels, hygiene kits, feminine hygiene products, diapers, wipes, baby formula, baby bottles.

Recommend Apartments Units

- Suggest rental units
<https://www.chicago.gov/city/en/sites/texas-new-arrivals/home/shelter.html>

