



The Welcoming City



Community Partners - New Arrivals Briefing

February 28, 2024

- Welcome
- Overview & Current Status
- 60 Day Policy Updates
- Landing Zone
- Presentation by City of Chicago Department of Public Health
- Other Updates
- Q&A

The Chicago region has welcomed over 36,099+ new arrivals since October 2022.



- **31,469** individuals arriving at Chicago's Landing Zone
- **4,630** who have arrived on flights to O'Hare and Midway

822 buses have arrived in Chicagoland area since August 2022



- **602** arrived at Chicago's landing zone
- **220** buses and **1** plane arrived in the area



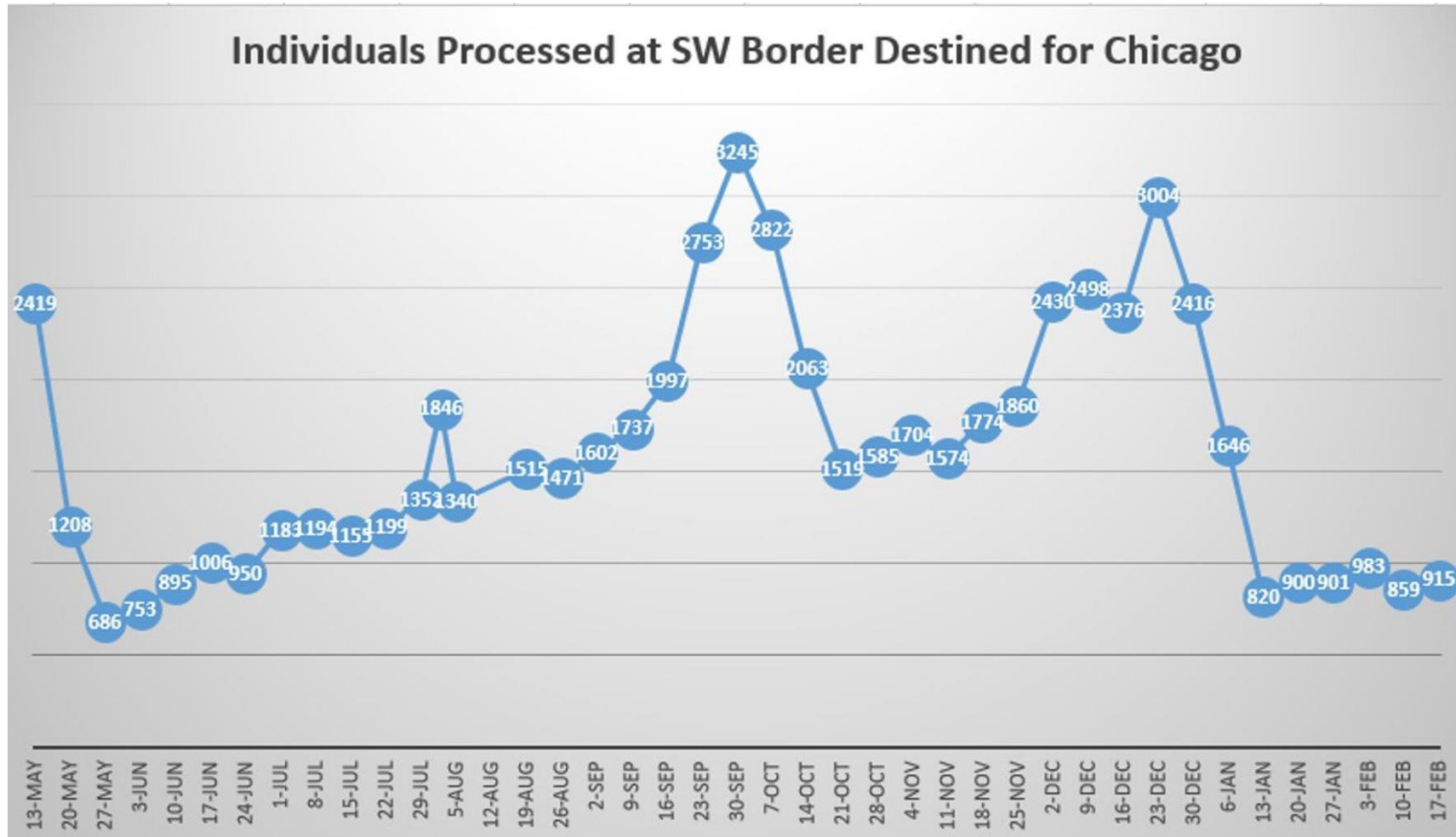
23 shelters in operation across the city

12,133 current shelter residents



- 0** awaiting shelter at O'Hare and Midway
- 0** at Landing Zone
- 0** at Police Stations








An estimated 36,099+ asylum seekers have arrived in Chicago since August 2022.

915 people identified Chicago as an intended destination for the week of February 17, 2024.

To ensure the City can support new arrivals in shelter with their resettlement and post-shelter planning, the following extensions will be granted:

- Residents who were expected to exit between **1/16/24 through 2/29/24** were granted a **60-day extension**.
- Residents who were expected to exit between **3/1/24 through 3/28/24** were granted a **30-day extension**.
- First scheduled exits will take place March 16, 2024.

Shelter-based case managers will use a **standardized extension screening document** to determine eligibility for an extension.

EXTENSION CATEGORY	Housing Imminent 	Severe Weather 	Familial Circumstances 
VALIDATING PARTIES	Catholic Charities	OEMC and DFSS	DFSS, CPDH, CPS, MOPD, Medical Providers, ICIRR

Shelter-based case managers will use a **standardized extension screening document** to determine eligibility for an extension.

Progress Toward Housing

Asylum Seeker Emergency Rental Assistance Program (ASERAP)-eligible households

An extension may be granted if a resident/household is actively engaging in the housing location process with Catholic Charities.

Progress toward housing for non-ASERAP eligible households.

An extension may be granted if there is a signed lease with a move-in date confirmed. The extension would be through their move-in day.

Outmigration

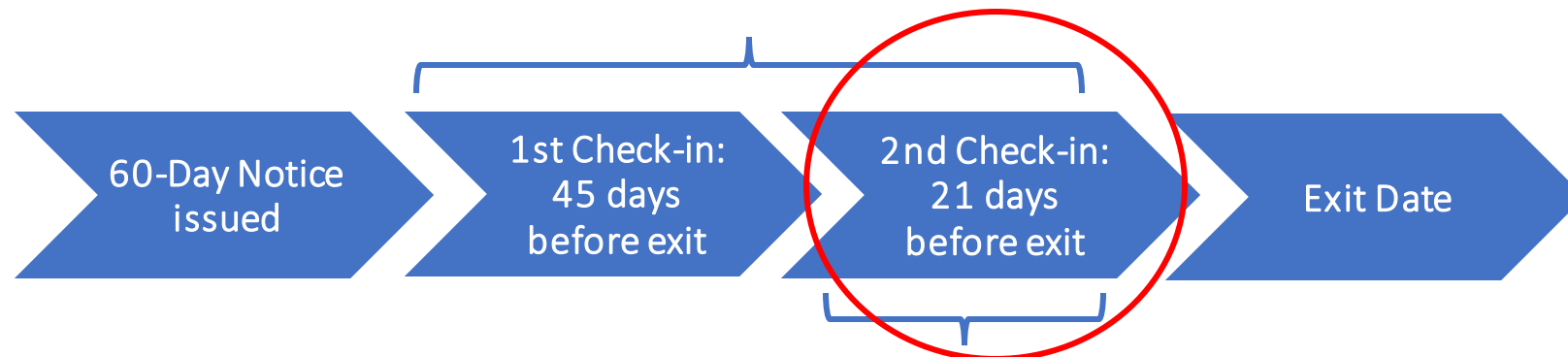
If a family is planning to move out of shelter and is pending support on an outmigration request, they may be granted an extension through their departure date.

Familial Circumstances

- Medical care, Gender-Based Violence, Disability, Medical Isolation, Pregnancy/Infant, Bereavement, Mental Health, Public Benefits Enrollment

Check In:

- Conversation between case manager and shelter resident
- Goal: Get residents thinking about what onward movement could look like prior to the end of their 60-day stay
- Conversation includes questions about access to resources and networks of support



Extension screening:

- Extension eligibility screening would occur at the 21-day check in, only if the resident states they anticipate needing shelter beyond their current exit date.

Landing Zone

- Managed by OEMC
- Support from Streets and Sanitation and Favorite Healthcare contractors
- Operational 24/7
- Bus / District Transfers / Walk-in Reception
- Identify acute health concerns
- Meet immediate needs (Blankets, water, MREs, basic hygiene, baby formula)
- Short-Term reception
- Shelter placement
- Contractors' role (Data entry, Managing shelter waiting list, Spanish speaking, overnight security)

Intake Center

- Managed by IDHS
- Support from New Life Church and Catholic Charities
- Operational hours 8:00am – 8:00pm hrs.
- Separate but adjacent to the Landing Zone
- Addresses immediate needs (water, food, warm clothing, phone charging, /Wi-Fi)
- Assist with onward movement
 - Local - New Life Church
 - Outside Chicago - Catholic Charities

**Presentation by Chicago
Department of Public Health**

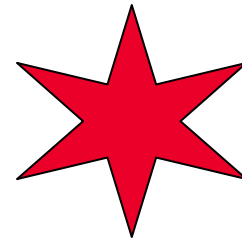
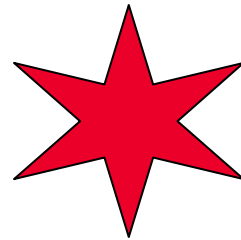
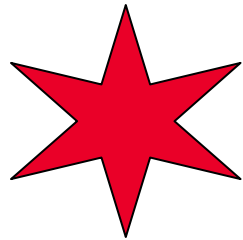
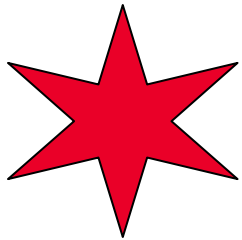
- **240** on site shelter events scheduled in February to either provide direct patient care or to provide connection to direct health services
- **15** providers are currently providing onsite services at shelters either inside or via mobile van:
 - 9 contracted partners and 6 non-contracted partners
 - All interested providers who have expressed interest via provider survey have received provider agreement to sign and return
- **Community Health Workers/ Promotores** are piloting outreach to 2 family shelters and 1 adult shelter. Education focused on navigating the healthcare system and understanding vaccinations
- **Rush and IDPH** are partnering with CDPH to educate residents about safe sleep for families

Infection
Control

Healthcare
Coordination

Behavioral
Health

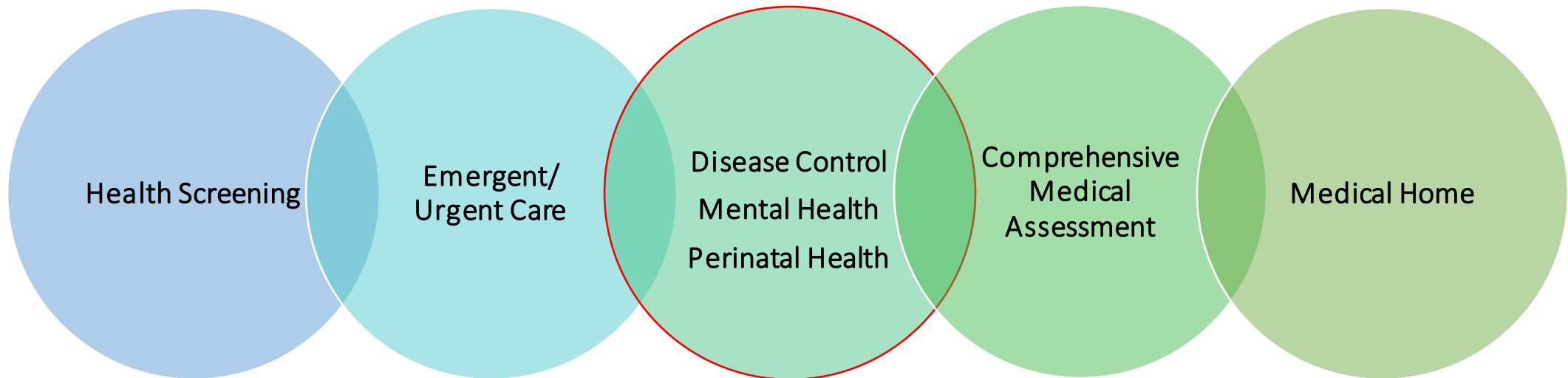
Hospital
Preparedness



Current Situation

- >35,000 New Arrivals since September 2022
- Cook County Health has been the primary healthcare provider
- Shelter-based service teams provide onsite clinical care

Stages of Healthcare Services for New Arrivals



Infection Control

Vaccination

TB

Food Protection

Promotores

Healthcare
Coordination

MRC

Hospital
Preparedness

PIO

Data
Management

Behavioral
Health

Maternal, Infant, and
Child Health

Infection Control

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CHICAGO Volunteer Program: New Neighbors Campaign

The New Neighbors campaign will **streamline and coordinate volunteer efforts across the City** between community members, mutual aid groups, aldermanic offices, city agencies and partner organizations serving New Arrivals, helping to foster a sense of belonging and connection to our communities.



ChicagoCares and ***Chicago Refugee Coalition*** are partnering with the City to **standardize and provide an easy to access volunteer process** dedicated to redefining volunteerism.

ChicagoCares builds upon community partnerships in the city's South and West Sides.

Chicago Refugee Coalition is dedicated to provide innovative, dignity-centered relief services for refugees in the Chicagoland area.

Soft launch last week with partners:

- ***City Clerk – City Key***
- ***The Resurrection Project – TPS Workshop***
- ***New Life Center – Donations Warehouse***

thehub.chicagorefugee.org/

Donate and Volunteer

- Amazon Wish List: chicago.gov/support
- Gently used items can be dropped off at one of Cradles 2 Crayons several locations
- Volunteers at [New Life Centers Warehouse](#)
- **Critical Needs:**
 - Blankets, cots, pillows, towels, hygiene kits, feminine hygiene products, diapers, wipes, baby formula, baby bottles.

Recommend Apartments Units

- Suggest rental units
<https://www.chicago.gov/city/en/sites/texas-new-arrivals/home/shelter.html>

